

Cirrus Identity News

Check Out Our Latest Webinar With SUNY Geneseo and Microsoft

Multilateral Federation with Entra ID - A SUNY Geneseo Story
 SUNY Geneseo retired their on-prem CAS and SimpleSAML.php setup, kept Entra ID as their primary IdP, and used the Cirrus Bridge to maintain clean access to InCommon-federated applications. David Warden walked through the before-and-after architecture, how they handled protected attributes through LDAP, and what he'd tell another SUNY campus considering the same move.

The slides and the presentation from the full session are available on our website. [View the slides](#) and [Watch the recording](#)

In Case You Missed It: Check Out Our Latest Case Study with University of Florida

External User Access for Continuing Education at the University of Florida
 The University of Florida runs continuing education on Modern Campus Destiny One. The catch:

Destiny One only connects to one identity provider, and UF needed to serve both enrolled students with GatorLink and external learners signing in with personal Google, Microsoft, or LinkedIn accounts.

Cirrus Proxy became the single authentication layer Destiny One required. Over 12 months, UF processed 478,000 authentications across institutional and external users. Support tickets in that same period: fewer than 10.

[Read the full case study](#)

Identity Assurance

What does identity assurance mean for your institution right now?

Identity assurance (sometimes referred to as "identity verification") is coming up in more conversations across the higher ed IAM community. Concerns range from ghost students and financial aid fraud to federal compliance requirements, and vendors are moving into the space fast. Institutions are at very different points in thinking about what it actually means for them.

Last Fall, InCommon conducted a survey on identity verification needs and they kicked off their first [Identity Proofing Accelerator](#) early this year to bring campuses together to discuss identity proofing and assurance needs. Internet 2 is leading an [RFP](#) to select an identity proofing solution.

At Cirrus Identity, we are keen to ensure that our authentication solutions integrate well with the identity proofing solutions campuses adopt. To that end, we'd love to hear directly from the community! Take our two-minute survey and we'll share the full results in the next newsletter - consider it the start of a conversation.

[Take the survey](#)

Company Updates

Introducing Our New Product Manager



Garrett Yamada

Garrett joined the Cirrus Identity team in 2026 as a product manager to support Cirrus both engineering & sales through customer-focused efforts.

Higher Education Experience: Garrett's decade with Texas A&M University began as a desktop support technician in the College of Architecture and led to a cybersecurity-focused career in central IT as a provider of identity services. Eventually overseeing Texas A&M's Identity Security team and later a larger Security Engineering team, Garrett has worked in the Research & Education space for his entire career.

Personal Interests: Garrett loves to travel the world and enjoy a good book, and is happiest if he can be doing both at the same time. He is also an avid supporter of live entertainment and loves to talk shop about show production and the structure of good comedy.

Spotlight Questions

- **From what you've seen, what makes higher ed environments different from other organizations?**
 - They are fascinating collections of every kind of activity you can think of! The institution I spent most of my career with so far really was more like working for a small city sometimes.
- **What's something that keeps your work interesting?**
 - Novelty! I am naturally drawn to jobs where no single day is the same. I can't picture myself doing factory work, for example.
- **One browser tab or fifty?**
 - No more than five, usually, and preferably one! Less tabs help me focus.
- **Dogs, cats, or both?**
 - Dogs! Cats don't love us, they tolerate us. (If you're a scientist who studies this, I implore you to try to convince me otherwise.)
- **Coffee or tea?**
 - I only recently became a coffee aficionado and purchased a home espresso machine, so I think I'll say coffee for now. But hibiscus tea sure does hit the spot.

Updates to Privacy Policy and Terms of Service

Cirrus Identity has released updated versions of both our [Privacy Policy](#) and public [Terms of Service](#). While both documents have many changes, the following are the primary ones:

[Cirrus Identity Privacy Policy](#)

- Cirrus Identity ID Admin was added
- The Account Linking and Invitation Service sections have been consolidated into a single Managed Identities section
- References to Cirrus Identity Terms of Service were either added or updated

[Cirrus Identity Terms of Service](#)

- General updates to align with current Cirrus Identity product offerings and Cirrus Identity Privacy Policy
- Reorganization of many sections for improved clarity and readability
- Sections covering account access and submission of information to Cirrus Identity were expanded

These versions will take effect July 31, 2026. Existing customers of Cirrus Identity have until that time to raise any questions before they take effect, and may review the upcoming version by visiting the [Cirrus Identity Trust & Compliance Center](#).

Updated SOC2 Type II Report Available for Customers

Cirrus Identity has received the report for our annual third-party audit of our security program. Please see <https://www.cirrusidentity.com/resources/trust-and-compliance-center#soc2> to request a copy.

Updates to Documentation

We've recently refreshed our documentation site with a new look and feel to make it easier to navigate and find the information you need. If you have trouble finding a resource or encounter broken links, please don't hesitate to contact support@cirrusidentity.com. We appreciate your feedback as we continue to improve the experience.

Cirrus Identity Product Highlights

Here's a look at what's new across the Cirrus platform.

IDAdmin

A few meaningful updates to IDAdmin this quarter.

We've added the ability to create and delete records directly in the application. Record consolidation is also now available. When a person has created multiple identity records in your system, you can merge them into a single record without leaving the application. If you're using Account Linking or OrgBrandedID and haven't explored IDAdmin yet, get in touch and we'll get you set up.

Console

The Console now gives you visibility into applications using remote federated metadata, not just bilateral connections. You can also template behavior for common policy needs like REFEDS R&S attribute release.

SAML application policy management is now live, giving you direct control over authentication policies for individual SAML applications in the Console without having to go through Cirrus to configure them.

Slate Connector

We've simplified attribute release from Slate, making it easier to pass the right user data through to your campus applications without custom configuration. If you're using the Slate Connector and want to take a look, reach out to your customer success contact.

SUNY Tech Conference



Left to right: Aimee and Cassie

We had a fantastic time attending the SUNY Technology Conference in Lake Placid. As a vendor, it was energizing to connect with so many new faces while also catching up with familiar colleagues from past events. The conversations were insightful, the atmosphere was collaborative, and the setting couldn't have been better. Looking forward to building on the relationships and ideas that came out of this year's conference.

Cirrus Identity Customer Highlights

Q2 Customer Implementations

Our customers continue to do incredible work. Here are the institutions that went live with Cirrus Identity solutions this quarter:

- J. Paul Getty Trust
- North Carolina State University
- Pacific Northwest National Laboratory
- Villanova University
- Western Carolina University

See more details about our customer implementations [here](#)

Upcoming Holiday Closures

Cirrus will be closed June 29th - July 3rd 2026 for a week of rest. During this time there will be minimal customer support. Support tickets will be triaged for urgent matters. Should any of the dates below overlap with operations that might need Cirrus Identity support, please reach out to support@cirrusidentity.com in advance.

Tips for Quicker Resolution

For any troubleshooting items, please be sure to include a SAML trace when submitting a support ticket. For more information, go here: <https://www.cirrusidentity.com/blog/how-to-perform-a-saml-trace>

Production Issues?

Please update your operations manuals with the 24x365 email to reach an Engineer on-call. Email support@cirrusidentity.com if you need a refresher.

Additional Upcoming Holiday Closures

- August 10 - Book Lovers Day
- September 7 - Labor Day
- October 12 - Canadian Thanksgiving / Indigenous People's Day
- November 11 - Veterans Day
- November 26 - 27 - Thanksgiving Break
- December 24 - January 1 - Winter Week of Rest

A Note From Our CEO, Dedra Chamberlin

I got to cover a lot of territory this quarter. It was great to connect with the Research and Education IAM community at the Internet 2 Technology Exchange in Chicago, the EDUCAUSE CPPC in Anaheim, and Géant's TNC conference in Helsinki. The "Identiverse" conference in Las Vegas also had a very strong community focus among industry players. I often lament that these communities operate so independently and I think we have a lot to learn from each other. I'm hopeful that the drive to authenticate and authorize gazillions of AI agents will provide an opportunity for the worlds to intersect. The trust frameworks we have so painstakingly built and maintained in our world could prove an invaluable resource as part of agentic AI trust models.

For now I'm back home for a while and looking forward to some bicycle rides, hikes, and picnics. Wishing you all a very happy summer!



Dedra Chamberlin

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