

Around the Cirrus Community

Advancing Academic Federation

Cirrus Bridge Connects Doshisha Women's University to GakuNin

Our partner Net One Systems announced in June that Doshisha Women's University in Kyoto is live on a new cloud authentication platform built with Cisco Duo and Cirrus Bridge. Net One describes it as the world's first GakuNin integration combining Duo and Cirrus Identity. GakuNin is Japan's national academic identity federation.

The problem will sound familiar. The university ran a self-hosted SAML IdP that took downtime for every upgrade and patch, and its GakuNin connection was custom code that only a few engineers understood. Duo now handles SSO and MFA. The Cirrus Identity Bridge handles multilateral federation. Upgrades no longer require downtime, and routine work like adding service providers and renewing certificates takes a fraction of the effort.

GakuNin participates in eduGAIN, so this is the same pattern our InCommon customers use in the US, now proven in production in Japan.

[Read the full story →](#)

New Case Study: UMass Dartmouth

Retiring Shibboleth and CAS + Cleaning Up Applicant Credentialing

UMass Dartmouth had Entra ID running as their primary IdP but was still carrying Shibboleth for InCommon federation and CAS for PeopleSoft. Retiring either one usually means reconfiguring every application that depends on it but by utilizing the Cirrus Bridge and the DNS Add-On, they routed the old endpoints at cutover instead, so the applications kept working and InCommon registration stayed where it was.

They changed the applicant path at the same time. Campus credentials used to go out at acceptance, which meant creating accounts for students who never enrolled. By leveraging the Cirrus Identity Proxy Connector, applicants now sign in to StarRez, CampusLogic, and other campus systems with their Slate credentials. MFA was also extended to applicants via one-time email code, with no authenticator app enrollment needed.

[Read the full case study →](#)

Industry Resource

Okta Highlights Cirrus Identity for InCommon Integration

Okta recently published a technical guide on integrating its platform with multilateral federations such as InCommon and eduGAIN. The guide highlights Cirrus Identity as a SaaS-based federation adapter and outlines how institutions can use Cirrus Bridge for outbound InCommon access and Cirrus Proxy for inbound access from the federation.

[Read the guide on Okta →](#)

Welcome to Our Newest Customers

We're excited to recognize the institutions that went live with Cirrus Identity solutions this quarter:

- Harvard University
- Kennesaw State University
- Oakland University
- Quinnipiac University
- UC Berkeley
- UC Riverside
- University of Florida

[See more customer implementations →](#)

What's New at Cirrus

Cirrus Identity Product Highlights

Recent updates make it easier for administrators and help desk teams to manage identities, credentials, and application configurations.

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Managed Identities

Account Linking customers continue to migrate to our Managed Identities environment. With our new delegated access controls and friendly UI, your help desk can help you!

- IDAdmin now displays a last used time for credentials associated with an identity.
- The Identities API now supports an endpoint for management of remote credentials, allowing you to pre-link a guest identity to a credential at a partner organization.
- Both interfaces now support quiet create for suppressing welcome emails when creating records with OrgBrandedID credentials.

Console

Organizational admins can now take the following actions in the Cirrus Console:

- Manage NameID format as part of SAML application policy
- Manage OIDC clients for OIDC-enabled Proxy tenants

More Value Through Bundled Solutions

We're continuing to expand how customers can take advantage of Cirrus Identity solutions. Our bundled packages are designed to make it easier to add capabilities as your identity needs evolve while simplifying procurement.

Interested in expanding your Cirrus Identity solution or exploring what else is available to your institution? Contact sales@cirrusidentity.com.

Compliance and Procurement Updates

Procurement & Compliance Resource

Cirrus Identity on the Internet2 Cloud Scorecard

Cirrus Identity products are now available on the [Internet2 Cloud Scorecard](#)! We are proud to partner with Internet2's NET+ program in this effort to make our compliance posture and other data available in this central repository for higher education procurement information.

Should you need additional information beyond what's available in the Cloud Scorecard tool for your executives or procurement teams, don't hesitate to reach out to us at sales@cirrusidentity.com.

Compliance Program Announcements

Annual Updates to HECVAT and VPAT Documents

Cirrus Identity conducts annual reviews of our compliance program and maintains current documentation for our customers. We update both our Higher Education Community Vendor Assessment Tool (HECVAT) and our Accessibility Conformance Report (VPAT) annually. Our most recent updates were completed in August and are available from the [Cirrus Identity Trust & Compliance Center](#).

Come See Us in Person



EDUCAUSE 2026

See You In Denver

Cirrus Identity will be back at the EDUCAUSE Annual Conference, September 29 - October 2 in Denver. Stop by **Booth 858** to say hello, or schedule some time with our team.

And while you're there, enter for a chance to win a pair of AirPods Max.

[See Where to Find Us at EDUCAUSE →](#)



Internet2 Technology Exchange

See You at TechEx

Cirrus Identity is a proud **Catalyst Sponsor** of Internet2 Technology Exchange, and we're excited to be back in Minneapolis this year! Stop by our booth to say hello, and join us for the

Cirrus Identity User Social to connect with the Cirrus team and fellow members of the community.

Cirrus Identity User Social

Wednesday, October 28 | 6:00 - 8:00 PM

Hilton Minneapolis

[Register for the Cirrus Identity User Social →](#)

Upcoming Holiday Closures

- October 12 - Indigenous Peoples' Day
- November 11 - Veterans Day
- November 26 - 27 - Thanksgiving Break
- December 24 - January 1 - Winter Week of Rest

During this time there will be minimal customer support. Support tickets will be triaged for urgent matters. Should any of the dates below overlap with operations that might need Cirrus Identity support, please reach out to support@cirrusidentity.com in advance.

Tips for Quicker Resolution

For any troubleshooting items, please be sure to include a SAML trace when submitting a support ticket. For more information, go here: <https://www.cirrusidentity.com/blog/how-to-perform-a-saml-trace>

Production Issues?

Please update your operations manuals with the 24x365 email to reach an Engineer on-call. Email support@cirrusidentity.com if you need a refresher.

A Note From Our CEO, Dedra Chamberlin

The change in seasons hits differently for me this year given that the pace of change in the world at large is faster than ever. I just spent a week at Okta's "Oktane" conference, and while themes like governance, access control, and user verification stay the same, the fast pace of AI development and adoption puts a whole new lens on how we address those challenges.

One of the best parts of Fall is that I get to see so many of our customers in person. If you are at EDUCAUSE, please visit us at Booth 858. And if you come to the Internet2 Technology Exchange, please stop by our InCommon Catalyst table and our customer user social on Wednesday evening. I would love to learn more about how you are tackling change at your institution.

See you soon!



- Dedra



Cirrus Identity

People · Access · Higher (ed) Possibilities

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